



Centre for Information and Community Services

June 6<sup>th</sup>, 2013

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**York Region  
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**Markham South  
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Whom it may concern:

We are writing to recommend Superior Web Solutions as the company for website development.

A few years ago, we only had a website capable of providing statistic information to our viewers. There was nothing in place that could be used to promote our agency and the services and programs available to new immigrants. SWS was presented with the challenge to create a website that incorporated multi-media and social networking features.

SWS came to our site for several meetings to determine the theme of our website, the type of viewers who will be accessing the pages, and provided ideas and mock-up to aid in finalizing the design and presentation of a functional CICS Website.

Despite of specs changes and a number of last minute cosmetic changes, SWS was still able to complete the development on time, and within our intended budget. They treated our staff professionally. Sensitive information given to SWS was handled in a professional and ethical manner.

Sincerely,

Suba Satgunaraj  
Director of Finance & Operations



United Way  
Member Agency

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